

# What we can provide....

Trained professional case managers can provide information, referral and assistance in the following areas:

- ▶ Adult Day Care
- ▶ Alzheimer's/Dementia
- ▶ Eligibility for County, Federal, or State Programs
- ▶ Caregiver Support Options
- ▶ Cleaning Services
- ▶ Elder Abuse and Neglect
- ▶ Energy Assistance
- ▶ Food Share (Food Stamps)
- ▶ Food Pantries
- ▶ Grocery Delivery
- ▶ Hoarding
- ▶ Home Safety/Home Modification
- ▶ Home Health Services
- ▶ Home Delivered Meals
- ▶ Hospice
- ▶ Housing Options – Independent Living, Assisted Living, and Nursing Home
- ▶ Meals at the Senior Center
- ▶ Medical Equipment/Loan Closet
- ▶ Medicare/Medicaid
- ▶ Mental Health Services
- ▶ Personal Emergency Response Systems (Lifeline)
- ▶ Prescription Drug Coverage
- ▶ Senior Center Activities
- ▶ Social Security
- ▶ Supplement Insurance
- ▶ Support Groups
- ▶ Transportation Options
- ▶ Turning 65/Retirement

## WHAT OUR CLIENTS ARE SAYING

*"I am very thankful for this service."*

*"I feel I have a friend when I need one."*

*"She made me aware of programs I didn't know anything about. Very helpful."*

*"She always says...I'll help you through it, we'll work together."*

*"These services are vital to our Seniors."*

*"When I have a difficult time understanding something I contact her to help me figure it out."*

*"I am so grateful she is available to provide help."*



*Services funded by The Village of Waunakee, surrounding communities and Dane County.*

Waunakee Senior Center  
is located at:

333 South Madison Street

Waunakee, WI 53597

Phone: 608.849.8385

Fax: 608.849.8387

[www.waunakee.com/seniorcenter](http://www.waunakee.com/seniorcenter)



## Case Management Services

*Providing information, resources, and support for older adults and their families.*





## CASE MANAGEMENT

*is a collaborative process of assessment, planning, coordination, evaluation and advocacy for options and services to meet an individual's needs.*

## What we do....

A case manager's primary objective is to advocate for older adults in the community. There may be a time when an older adult needs some support. Through in-home visits and phone calls, our case managers communicate with older adults and their families to help them cope with the stresses of deteriorating health, the threat of being alone, and the difficulties of managing everyday life. We help older adults remain in their homes, feel connected, safe, and healthy. We offer consultation, and advice, whatever the need, we are here to help.

## How it works....

The case managers receive referrals from individuals, family members, hospital and nursing home social workers, home health agencies, and community members. Once a referral is made, the case manager meets the individual to get a full assessment of the situation. The case manager then assists the older adult in connecting to a wide variety of services and programs that are available to them. Once the individual has established services, the case manager continues to communicate with the older adult and family to provide as much support as possible. Some individuals are looking for short-term information, while others benefit from ongoing case management support. We are there for you as your needs change. All information is kept strictly confidential.

## Donations....

If you have received services or advice from our case managers and you would like to show appreciation, please make a contribution to the Waunakee Senior Center. If you are not able to contribute, by no means will this affect the services that you are receiving.

*thank you!*

## Who we can help....

Case management assistance is available to individuals 60 and over and who live in one of the following areas: Town of Dane, Town of Springfield, Town of Westport, Town of Vienna, Village of Dane and Village of Waunakee.

Our case managers are trained and caring professionals who are knowledgeable about issues related to aging and about community resources available for older adults. If you have a question, please call us. We are available for appointments at the Waunakee Senior Center or in your home.

### CASE MANAGERS:

**Melissa Woznick:**

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